

Frequently Asked Questions

Can I place an order offline?

Orders may be faxed to 937-342-1703, or phoned in at 800-315-0741

What product quality standards do you use?

Only the highest! We back our products with a 100% guarantee! If you are unhappy with any product, simply return it for a refund or replacement.

Is your website secure?

We use Yahoo! hosting because of their security and reliability. Yahoo! is host to more top 500 Internet Retailers than any other ecommerce provider. We protect your customer information in transit across the Internet with Secure Sockets Layer (SSL) using 128-bit encryption, which complies with Visa security requirements and is the highest level of encryption available in commercial web browsers.

Is there a minimum order requirement?

You will need to purchase in the quantities offered online. Desktop carrels in packs of 20, 30 or 40. Computer carrels in packs of 10 or 20.

What are the shipping and handling charges?

The only extra charge, \$5.95, is for Residential/Home deliveries. All other Shipping and Handling charges are included in the price.

How long will your carrels last?

It varies from teacher to teacher. Many teachers let their students decorate their carrels to take ownership of them. Some teachers use the desktop carrels as desk protectors during arts and crafts. We have had teachers say they last 2-3 years and others just replace them annually.

How long does it take for orders to ship?

Most orders are shipped within 2 days. Orders are shipped via FedEx Ground.

Do you offer volume discounts?

We are sorry to say that we have priced our product at such a low cost (including shipping), we are not able to offer discounts.

Do you offer custom carrel sizes?

We have done a lot of research with elementary, high school and college students to determine the optimum dimensions for our products. Though we don't offer any other sizes, we would love to hear from you if you have any ideas! E-mail info@classroomproducts.com